



Murray Mallee
AGED CARE GROUP

2023



MY CHOICE CARE
A DIVISION OF MURRAY
MALLEE AGED CARE GROUP



Home Care Common Services Pricing Schedule



Murray Mallee
AGED CARE GROUP

www.murraymallee.org.au



Home Care Common Services Pricing Schedule as at 13th February 2023

The rates below are charged to the client's budget. The budget is made up of the Australian Government subsidy and the consumer contribution (if applied).

Murray Mallee Aged Care Group Inc. is committed to providing a quality service which meets the needs of all our clients. The charges below incorporate the ongoing learning, development and support of our staff, to ensure you receive the best possible service. You can find more information in our 'Our Charges Explained' document.

Subcontracted services can be purchased through another provider and is subject to conditions.

We may adjust our Care Management Charge, Package Management Charge, Service Charges and other fees twice per year when the pension increases. These will be increased in line with any CPI or Average Wage increase (whichever is the greater) since they last increased.

For further enquiries contact reception@murraymallee.org.au or 8532 2255

Home Support Worker Rates (e.g., personal care, domestic assistance, social support):

	Cost per hour	Cost per half-hour
Weekdays 6am-8pm	\$55.00	\$37.00
Weekdays 8pm-Midnight	\$67.00	N/A
Weekdays Midnight -6am	\$72.50	N/A
Saturdays	\$85.50	\$56.00
Sundays	\$90.00	\$59.00
Public Holidays	\$150.00	\$100.00

Home Support Worker Rates (e.g., personal care, domestic assistance, social support):

Personal Care may include help with bathing; showering; toileting; dressing/undressing; getting in and out of bed; washing and drying hair; shaving; and reminding you to take your medication.

Cleaning and household tasks may include dusting; vacuuming; mopping; making beds; ironing; laundry. This service offers light cleaning and tidying. If you require more than this we will assist you to engage a professional cleaner.

In-home Respite is support in your home for a short period of time, for example when your carer is unavailable.

Other services also provided by Home Support Workers including social support, transport, meal preparation, shopping support, technology assistance, support to maintain personal affairs, rehabilitation, and dementia care.

Please note that all gardening services are provided by external contractors.

Minimum 15 min visits. Standard hours are 6am to 8pm

Registered Nurses Charges:

	Cost/hour
Weekdays 7am-7pm	\$80.00
Saturdays	\$133.50
Sundays	\$180.00
Public Holidays	\$220.00

Nursing support includes wound care and management; medication administration; continence support, palliative care, general health and other assessments including falls; support with dementia.

Additional charges may be applied when extensive research is required to order and purchase equipment and goods. Bandages and, dressings will also be charged.

Enrolled Nurses Charges:

	Cost/hour
Weekdays 7am-7pm	\$72.50
Saturdays	\$100.00
Sundays	\$122.50
Public Holidays	\$150.00

Care Management:

Approximate Hours and Cost Per Fortnight	
Level 1	\$65.00
Level 2	\$123.87
Level 3	\$255.00
Level 4	\$390.00

Your Service Consultant provides Care Management services and is your central point of access to services. The relationship between the Service Consultant and you, and the staff working in your home, is important to successfully staying independent at home.

Included in the allocated care management hours:

- Setting up and commencing your services including goal and support plan development
- Annual reviews and liaising with you and your representatives
- Identify and addressing risks to your safety
- Aligning care and services with other supports

In extenuating circumstances, you may require extra care management support. If this is the case, you may be charged additional hours.

Package management:

Included in the allocated package management:

- Establishing and managing home care budgets
- Coordinating and scheduling services and workers
- Preparing invoices and monthly statements
- Complying with compliance, regulatory and assurance activities.

	Per fortnight (fixed charge)
Level 1	\$35.31
Level 2	\$62.11
Level 3	\$135.15
Level 4	\$204.88





Transport

PLEASE NOTE UP TO 5KM IS INCLUDED IN THE HOURLY RATE

- Staff travel cost to you per visit may be charged at \$1.00 per km
- Travel with you to appointments/social outings/shopping, within scheduled visits is also charged at \$1.00 per km.

Allied Health Services

- MMACG does not employ Allied Health professionals directly. Consequently, charges will be applied as determined by the individual contracted.
- MMACG does not guarantee that Registered Nurses are available in all regions.

Cancellation Process for all Service Bookings

MMACG requires a minimum of 24 hours (business hours) notice of intention to cancel a booking. If less than the 24 hours' notice is received the full cost of the service will be charged.

Who to contact to change/cancel/add to a current booking in the regional program

- Please contact your Service Consultant Monday-Friday 85322255
- Out of office hours please call 0427325493

OR if you are a client in the My Choice Care program

- Please contact your Service Consultant Monday-Friday 83650151
- Out of office hours please call 0427325499