



Murray Mallee
AGED CARE GROUP

2024



MY CHOICE CARE

A DIVISION OF MURRAY
MALLEE AGED CARE GROUP

Home Care Common Services Pricing Schedule



Murray Mallee
AGED CARE GROUP

www.murraymallee.org.au



Home Care Common Services Pricing Schedule as at 1st of October 2024

The rates below are charged to the client's budget. The budget is made up of the Australian Government subsidy and the consumer contribution (if applied).

Murray Mallee Aged Care Group Inc. is committed to providing a quality service which meets the needs of all our clients. The charges below incorporate the ongoing learning, development and support of our staff, to ensure you receive the best possible service.

We may adjust our Care Management Charge, Package Management Charge, Service Charges and other fees twice per year when the pension increases. These will be increased in line with any CPI or Average Wage increase (whichever is the greater) since they last increased.

For further enquiries contact reception@murraymallee.org.au or 8532 2255

Home Support Worker Rates (e.g., personal care, domestic assistance, social support):

	Cost per hour	Cost per half-hour
Weekdays 6am-8pm	\$73.00	\$49.15
Weekdays 8pm-Midnight	\$88.90	N/A
Weekdays Midnight -6am	\$96.20	N/A
Saturdays	\$113.55	\$74.30
Sundays	\$119.50	\$78.35
Public Holidays	\$199.10	\$132.70

Home Support Worker rates include the following services performed by Home Support Workers:

Personal Care such as help with bathing; showering; toileting; dressing/undressing; getting in and out of bed; washing and drying hair; shaving; and reminding you to take your medication.

Cleaning and household tasks such as dusting; vacuuming; mopping; making beds; ironing; laundry. This service offers light cleaning and tidying. If you require more than this we will assist you to engage a professional cleaner.

In-home Respite such as support in your home for a short period of time, for example when your carer is unavailable.

Other services also provided by Home Support Workers including social support, transport, meal preparation, shopping support, technology assistance, support to maintain personal affairs, rehabilitation, and dementia care.

Our minimum charge for Home Support Worker Services is set at 30 minutes. Standard hours are 6am to 8pm

Registered Nurses Charges:

	Cost/hour
Weekdays 7am-7pm	\$120.00
Saturdays	\$200.00
Sundays	\$270.00
Public Holidays	\$330.00

Enrolled Nurses Charges:

	Cost/hour
Weekdays 7am-7pm	\$101.00
Saturdays	\$132.30
Sundays	\$170.60
Public Holidays	\$208.95

Our minimum charge for nursing services is set at 1 hour.

All nursing assessments conducted will be charged at a minimum of 2 hours.

Nursing support includes:

Wound care and management; medication administration; continence support, palliative care, general health and other assessments including falls; support with dementia.

Additional charges may be applied when extensive research is required to order and purchase equipment and goods. Bandages and, dressings will also be charged.

MMACG does not guarantee that Registered Nurses are available in all regions and if a nursing service is accessed through an external service provider, prices will be negotiated.

Care Management:

	Cost Per fortnight
Level 1	\$78.82
Level 2	\$138.60
Level 3	\$301.56
Level 4	\$457.10

Your Service Consultant provides Care Management services and is your central point of access to services. The relationship between the Service Consultant and you, and the staff working in your home, is important to successfully staying independent at home.

Included in the allocated care management hours:

- Setting up and commencing your services including goal and support plan development
- Annual reviews and liaising with you and your representatives
- Identify and addressing risks to your safety
- Aligning care and services with other supports

In extenuating circumstances, you may require extra care management support. If this is the case, you may be charged additional hours.

Package Management:

	Cost Per fortnight (fixed charge)
Level 1	\$59.08
Level 2	\$103.88
Level 3	\$226.24
Level 4	\$342.86

Included in the allocated package management:

- Establishing and managing home care budgets
- Coordinating and scheduling services and workers
- Preparing invoices and monthly statements
- Complying with compliance, regulatory and assurance activities.





Additional Costs and Services:

Service	Cost
Transport	When a Support Worker transports you to appointments/social outings/or any other location as part of your service, travel will be charged at \$1.30 per km.
Gardening	All gardening is provided by external contractors and charged at \$80.00 per hour.
Allied Health Services (sub-contracted)	Cost of invoice.
Home Maintenance (sub-contracted)	Cost of invoice.

Cancellation Process for all Service Bookings

MMACG requires a minimum of 24 hours (business hours) notice of intention to cancel a booking. If less than the 24 hours' notice is received the full cost of the service will be charged.

If you are a regional client, to change/cancel your services please contact your Service Consultant during business hours (Monday to Friday, 9am to 5pm) on 8532 2255. If the change is urgent and outside of business hours, please call 0427325493.

If you are a Metropolitan client in the My Choice Care program to change/cancel your services please contact your Service Consultant during business hours (Monday to Friday, 9am to 5pm) on 83650151. If the change is urgent and outside of business hours, please call 0427325499.