

MURRAY MALLEE AGED CARE GROUP
MY CHOICE CARE

Home Care Services Pricing Schedule



2025

Effective from November 1 2025



www.murraymallee.org.au



Home Care Common Pricing Schedule

As of
November 1
2025



The rates in this Pricing Schedule are charged to the client's budget. The budget is made up of the Australian Government subsidy and client contribution (if applicable).

Murray Mallee Aged Care Group Inc. is committed to providing a quality service which meets the needs of all our clients.

We may adjust our Care Management charge, service charges or other fees in line with the conditions set out in every client's Service Agreement.

If you have any questions, please contact us at reception@murraymallee.org.au or call (08) 8532 2255.

Our Pricing Schedule shows the hourly service rates. To see how our half-hour and quarter-hour service rates compare, please refer to the Appendix starting from page 13.



Client Contributions

The Support at Home program requires all in-home aged care providers to charge an out-of-pocket contribution to clients.

Throughout this Pricing Schedule, you will see the three service categories - Clinical Supports, Independence and Everyday Living - along with their unique contribution amount. The contribution rate is also determined by your pensioner status.

Your contribution rate is means tested by Services Australia along side Support at Home services and you may be required to pay additional fees.

However, please note that if you were assessed for home care on or before 12 September 2024, then you are considered a Grandfathered Client. This means you will not pay for more contributions than you did under the Home Care Package program.

This means if a Grandfathered Client paid no client contributions previously, they still do not pay client contributions regardless of the service category under Support at Home.



Clinical Supports



Client Contributions (if applicable)

Full Pensioner:	0%
Part Pensioner:	0%
Self-Funded Retiree:	0%

Due to the importance of services offered under clinical supports, no contributions are required in this category.



Service Type:

NURSING CARE

Our team of Registered and Enrolled Nurses provide expert nursing care to you. They provide wound care and management; medication administration; continence support, palliative care, general health and other assessments.

Murray Mallee Aged Care Group does not guarantee that Registered Nurses are available in all regions and if a nursing service is accessed through an external service provider then prices will be negotiated.

Service	Weekday	Saturday	Sunday	Public Holiday
Registered Nurse	\$142	\$185	\$227	\$270
Enrolled Nurse	\$127	\$162	\$197	\$232

(Hourly Costs)



Clinical Supports



Service Type:

ALLIED HEALTH & OTHER THERAPEUTIC SERVICES

Through our trusted and approved providers, we offer a wide range of services in the allied health and therapeutic space. Receive the specialised support you need to age well.

Service	Weekday	Saturday	Sunday	Public Holiday
Dietitian or Nutritionist	\$335	\$410	\$592	\$981
Exercise Physiologist	\$153	\$187	\$270	\$448
Occupational Therapist	\$225	\$276	\$397	\$659
Physiotherapist	\$215	\$263	\$380	\$630
Podiatrist	\$226	\$277	\$399	\$662
Speech Pathologist	\$232	\$284	\$410	\$679

(Hourly Costs)



Independence



Client Contributions (if applicable)

Full Pensioner:	5%
Part Pensioner:	5% to 50%
Self-Funded Retiree:	50%



Service Type:

PERSONAL CARE

Our compassionate Support Workers can help with your personal care.

Self-care and daily living activities can include help with bathing; showering; toileting; dressing/undressing; getting in and out of bed; washing and drying hair; and shaving.

Assisting with the self-administration of medication can include providing reminders or water.

Continence management provides strategies and techniques to provide bowel and bladder care.

Service	Weekday	Saturday	Sunday	Public Holiday
Assistance with Self-Care and Activities of Daily Living	\$120	\$147	\$173	\$199
Assistance with the Self-Administration of Medication	\$120	\$147	\$173	\$199
Continence Management	\$120	\$147	\$173	\$199

(Hourly Costs)



Independence



Service Type:

SOCIAL SUPPORT & COMMUNITY ENGAGEMENT

Stay connected with your community and make new friends through our social services.

Service	Weekday	Saturday	Sunday	Public Holiday
Group Social Support	\$114	\$138	\$163	\$188
Individual Social Support	\$114	\$138	\$163	\$188
Accompanied Activities	\$139	\$168	\$199	\$229
Cultural Support	\$139	\$168	\$199	\$229
Digital Education & Support	\$114	\$138	\$163	\$188
Assistance to Maintain Personal Affairs	\$114	\$138	\$163	\$188

(Hourly Costs)



Independence



Service Type:

THERAPEUTIC SERVICES FOR INDEPENDENT LIVING

Our trusted and approved associate providers offer services to enhance your independent living and support your physical wellbeing.

Service	Weekday	Saturday	Sunday	Public Holiday
Remedial Masseuse	\$127	\$156	\$224	\$372
Chiropractor	\$231	\$283	\$408	\$677
Respite Care	\$120	\$147	\$173	\$199

(Hourly Costs)

Service Type:

TRANSPORT

Be free to go where you would like with our transport services. Our Support Workers can help get you anywhere, including to home, the shops, appointments or social events.

Service	Weekday	Saturday	Sunday	Public Holiday
15 Mins or Less	\$34	\$40	\$46	\$52
30 Mins or Less	\$68	\$79	\$91	\$103
60 Mins or Less	\$135	\$158	\$182	\$206
60 Mins or More	\$203	\$238	\$274	\$310



Everyday Living



Client Contributions (if applicable)

Full Pensioner:	17.5%
Part Pensioner:	17.5% to 80%
Self-Funded Retiree:	80%



Service Type:

DOMESTIC ASSISTANCE

Receive some extra help around the house from one of our Support Workers.
Household work can include cleaning, laundry and helping with shopping.

Service	Weekday	Saturday	Sunday	Public Holiday
General House Cleaning	\$106	\$129	\$152	\$175
Laundry Services	\$106	\$129	\$152	\$175
Shopping Assistance	\$131	\$159	\$187	\$216

(Hourly Costs)



Everyday Living



Service Type:

HOME MAINTENANCE & REPAIRS

Prioritise your wellbeing while your home gets upgrades to better support you, such as installing showers and handrails. Receive further support through having your garden tended to.

Service	Weekday	Saturday	Sunday	Public Holiday
Gardening	\$90	\$109	\$129	\$148
Assistance with Home Maintenance & Repairs	\$100	\$121	\$143	\$165

(Hourly Costs)

Service Type:

MEALS

Continue to live well by staying nourished with a healthy and delicious diet. Our Support Workers can help in the kitchen – from chopping vegetables to preparing the whole meal for your enjoyment.

Service	Weekday	Saturday	Sunday	Public Holiday
Meal Preparation	\$110	\$134	\$158	\$182

(Hourly Costs)

Eat well by enjoying effortless food with ready-to-eat meals delivered straight to you through providers.

Service	Standard Meal	Large Meal	Modified Diet Meal
Meal Delivery	\$16 Per Meal	\$19 Per Meal	\$23 Per Meal



Care Management

Your Care Partner provides Care Management services and is your central point to helping you access and receive services that help you live well. Care Management is funded for all clients by deducting 10% from each client's budget, and includes:

- Creating and updating your Care Plan in partnership with you.
- Completing service management to ensure you receive the support you need.
- Monitoring, reviewing and evaluating your support and goals with you.
- Providing any other additional support and education that will enhance your home care.

Service	Per Hour	Per ½ Hour	Per ¼ Hour
Care Management	\$130	\$88	\$44

Restorative Care Management

Similarly, Restorative Care Management is your central point to access and receive services if you are on a Short-Term Pathway (Restorative Care and End-of-Life).
Restorative Care Management is undertaken by a clinician rather than a Care Partner.

Service	Per Hour	Per ½ Hour	Per ¼ Hour
Restorative Care Management	\$150	\$101	\$50

Assistive Technology and Home Modifications

Service	Cost
External Services and Equipment (sub-contracted)	Cost of invoice + 10% admin fee (capped at \$500)
Home Modifications (sub-contracted)	Cost of invoice + 15% admin fee (capped at \$1,500)





Cancellation Process for Service Bookings

Murray Mallee Aged Care Group Inc. requires a minimum of two business days for a notice of cancellation to your booked service. If a cancellation notice is received less than two business days before the service begins, then the full cost of the service will be charged, including a client contribution if applicable.

Likewise, if you are not present for your booked service, then you will be considered a 'no show'. The full cost of the service will be charged, including a client contribution if applicable.

If you believe there were reasonable grounds for a late cancellation or 'no show', then please see the Service Cancellations section of the Support at Home Manual for more information.

Please refer to the contact details below to cancel or change your services during our business hours of Monday to Friday, 9am to 5pm:

Regional Client?

Call 8532 2255

Urgent & Outside Business
Hours? Call 0427 325 493



Metro Client?

Call 8365 0151

Urgent & Outside Business
Hours? Call 0427 325 499



Appendix

Half-Hour and Quarter-Hour Service Rates

This appendix includes all the same services as listed in the Pricing Schedule, but now includes half-hour and quarter-hour rates. This provides you even more control over how you receive your care services, and can be directly compared with our hourly rates. To read about client contribution rates and for more details on each service, please refer to the Pricing Schedule.

Clinical Supports



This service category includes Nursing Care, such as wound care and management, and Allied Health Services, which are through our approved providers.

Service Type	Nursing Care					
Service	Registered Nurse			Enrolled Nurse		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$142	\$95.61	\$47.80	\$127	\$85.51	\$42.75
Saturday	\$185	\$124.56	\$62.28	\$162	\$109.07	\$54.54
Sunday	\$227	\$152.84	\$76.42	\$197	\$132.64	\$66.32
Public Holiday	\$270	\$181.79	\$90.89	\$232	\$156.20	\$78.10

Service Type	Allied Health and Other Therapeutic Services					
Service	Dietitian or Nutritionist			Exercise Physiologist		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$335	\$225.55	\$112.78	\$153	\$103.01	\$51.51
Saturday	\$410	\$276.30	\$138.15	\$187	\$126.19	\$63.10
Sunday	\$592	\$398.33	\$199.17	\$270	\$181.93	\$90.96
Public Holiday	\$981	\$660.57	\$330.28	\$448	\$301.69	\$150.85

Service Type	Allied Health and Other Therapeutic Services					
Service	Occupational Therapist			Physiotherapist		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$225	\$151.49	\$75.74	\$215	\$144.76	\$72.38
Saturday	\$276	\$185.57	\$92.79	\$263	\$177.33	\$88.66
Sunday	\$397	\$267.54	\$133.77	\$380	\$255.65	\$127.82
Public Holiday	\$659	\$443.67	\$221.83	\$630	\$423.95	\$211.97

Service Type	Allied Health and Other Therapeutic Services					
Service	Podiatrist			Speech Pathologist		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$226	\$152.16	\$76.08	\$232	\$156.20	\$78.10
Saturday	\$277	\$186.40	\$93.20	\$284	\$191.35	\$95.67
Sunday	\$399	\$268.73	\$134.36	\$410	\$275.86	\$137.93
Public Holiday	\$662	\$445.64	\$222.82	\$679	\$457.47	\$228.73

Independence



This service category includes Personal Care, such as assistance with self-care, Social Support and Community Engagement, Therapeutic Services, and Transport.

Service Type	Personal Care								
Service	Assistance with Self-Care and Activities of Daily Living			Assistance with the Self-Administration of Medication			Continence Management		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$120	\$81	\$40	\$120	\$81	\$40	\$120	\$81	\$40
Saturday	\$147	\$99	\$49	\$147	\$99	\$49	\$147	\$99	\$49
Sunday	\$173	\$116	\$58	\$173	\$116	\$58	\$173	\$116	\$58
Public Holiday	\$199	\$134	\$67	\$199	\$134	\$67	\$199	\$134	\$67

Service Type	Social Support and Community Engagement					
Service	Group Social Support			Individual Social Support		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$114	\$77	\$38	\$114	\$77	\$38
Saturday	\$138	\$93	\$46	\$138	\$93	\$46
Sunday	\$163	\$110	\$55	\$163	\$110	\$55
Public Holiday	\$188	\$127	\$63	\$188	\$127	\$63

Service Type	Social Support and Community Engagement					
Service	Accompanied Activities			Cultural Support		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$139	\$94	\$47	\$139	\$94	\$47
Saturday	\$168	\$113	\$57	\$168	\$113	\$57
Sunday	\$199	\$134	\$67	\$199	\$134	\$67
Public Holiday	\$229	\$154	\$77	\$229	\$154	\$77

Service Type	Social Support and Community Engagement					
Service	Digital Education and Support			Assistance to Maintain Personal Affairs		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$114	\$77	\$38	\$114	\$77	\$38
Saturday	\$138	\$93	\$46	\$138	\$93	\$46
Sunday	\$163	\$110	\$55	\$163	\$110	\$55
Public Holiday	\$188	\$127	\$63	\$188	\$127	\$63

Service Type	Therapeutic Services for Independent Living								
Service	Remedial Masseuse			Chiropractor			Respite Care		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$127	\$86	\$43	\$231	\$156	\$78	\$120	\$81	\$40
Saturday	\$156	\$105	\$52	\$283	\$191	\$95	\$147	\$99	\$49
Sunday	\$224	\$151	\$76	\$408	\$275	\$137	\$173	\$116	\$58
Public Holiday	\$372	\$250	\$125	\$677	\$455	\$228	\$199	\$134	\$67

Service Type	Transport			
Cost	15 Mins or Less	30 Mins or Less	60 Mins or Less	60 Mins or More
Weekday	\$34	\$68	\$135	\$203
Saturday	\$40	\$79	\$158	\$238
Sunday	\$46	\$91	\$182	\$274
Public Holiday	\$52	\$103	\$206	\$310

Everyday Living



This service category includes Domestic Assistance, such as help with House Cleaning, Laundry Services and Shopping, Home Maintenance and Repairs – such as Gardening – as well as Meal Delivery and Preparation.

Service Type	Domestic Assistance								
Service	General House Cleaning			Laundry Services			Shopping Assistance		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$106	\$71	\$36	\$106	\$71	\$36	\$131	\$88	\$44
Saturday	\$129	\$87	\$43	\$129	\$87	\$43	\$159	\$107	\$53
Sunday	\$152	\$102	\$51	\$152	\$102	\$51	\$187	\$126	\$63
Public Holiday	\$175	\$118	\$59	\$175	\$118	\$59	\$216	\$145	\$73

Service Type	Home Maintenance and Repairs					
Service	Gardening			Assistance with Home Maintenance and Repairs		
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Hour	Per ½ Hour	Per ¼ Hour
Weekday	\$90	\$61	\$30	\$100	\$67	\$34
Saturday	\$109	\$73	\$37	\$121	\$82	\$41
Sunday	\$129	\$87	\$43	\$143	\$96	\$48
Public Holiday	\$148	\$100	\$50	\$165	\$111	\$56

Service Type	Meals				
Service	Meal Preparation			Meal Delivery	
Cost	Per Hour	Per ½ Hour	Per ¼ Hour	Per Meal	
Weekday	\$110	\$74	\$37	Standard	\$16
Saturday	\$134	\$90	\$45	Large	\$19
Sunday	\$158	\$106	\$53	Modified Diet	\$23
Public Holiday	\$182	\$123	\$61	N/A	N/A



Murray Mallee
AGED CARE GROUP



MY CHOICE CARE
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MALLEE AGED CARE GROUP

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